

## Who do you turn to when...

...your partner has suffered a breakdown and you are scared for the children's safety, but no one in authority seems to be listening? (*Woman, 42*)

... you find yourself with rising debts, living alone on a state pension, but because you are blind you are unable to fill in the forms to help you claim the other benefits that are due to you? (*Man, 82*)

...you take a role on a summer camp, but there is no supervision and one of the students is aggressive - and then you don't get paid? (*Student, 20*)

...you fall for a lottery scam, you can't talk to your family about it and you don't know what to do the next time the scammers call? (*Retired investment manager*)

You are living on your own and a builder takes a deposit to fix your front door and then never returns? (*Pensioner, 84*)

**We need you today,  
you may need us tomorrow.**

4 in 10 people have used Citizens Advice at some point in their lives.

For more information about the impact of Citizens Advice go to: <https://www.citizensadvice.org.uk/about-us/difference-we-make/impact-of-citizens-advice-service/all-our-impact/>

By joining Citizens Advice Local Movement (CALM Charnwood) you are helping provide free, confidential, independent advice to anyone in need.

Members will receive:

- A regular newsletter letting you know about our current work and projects.
- An Invitation to the Annual General Meeting
- An invitation to an annual open day at our offices to meet our staff and volunteers and find out more about our work
- News about, and invitations to, events of interest to our members

CALM Charnwood Members will be kept informed about how the money they donate is used to support Citizens Advice Charnwood. Please help keep administration costs down by providing your email address on the joining form. Citizens Advice is an organisation based on the principles of confidentiality so we promise not to share your data with anyone else. If you would prefer not to be contacted by us again please let us know.

[www.charnwoodcab.org.uk](http://www.charnwoodcab.org.uk)

Facebook: Charnwood CAB

Twitter: CA Charnwood

[citizensadvice.org.uk](http://citizensadvice.org.uk)



Citizens Advice Charnwood is an operating name of Charnwood Citizens Advice Bureau. Charity registration number: 1102353. Company limited by guarantee number: 4984410 registered in England and Wales. Address: Woodgate Chambers, 70 Woodgate Loughborough, LE11 2TZ

# Help

# Calm

# Charnwood



**Charnwood**

Did you know that.....



Charnwood

### is a charity?

We are totally dependent on local funding and by becoming a Friend of Citizens Advice Charnwood you can help others when they need it most.

At Citizens Advice Charnwood we help more than 5,000 people every year. We're here for everyone and every type of issue, including problems at work, consumer rights, issues with housing or neighbours, family and relationships, as well as benefits and debts. We help people find a way forward to solve their problems and stop issues getting worse.

To carry on this vital service we need your help now.

Please consider becoming a Friend by joining CALM (Citizens Advice Local Movement) Charnwood.

**We need you today,  
you may need us tomorrow.**

## I want to help CALM Charnwood

Full Name \_\_\_\_\_  
\_\_\_\_\_  
Address \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Postcode \_\_\_\_\_  
Email: \_\_\_\_\_  
\_\_\_\_\_  
Tel: \_\_\_\_\_

Please contact me by:

Email  Phone

Data Protection - We never share donor information with third parties.

### Gift Aid Declaration

Simply complete the Gift Aid section below to generate an extra 25% for Citizens Advice Charnwood at no extra cost to you.

Charity: Charnwood Citizens Advice Bureau  
Charity Registration Number: 1102353

I am a UK taxpayer and I want the charity to treat all donations I make from the date of this declaration until I notify you otherwise as Gift Aid Donations.

Signed: \_\_\_\_\_  
Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Notes:

1. You must pay an amount of UK income tax and/or capital gains tax at least equal to the tax that the charity reclaims on your donations in the tax year (currently 25p for each £1).
2. If in the future your circumstances change and you no longer pay tax on your income and capital gains equal to the tax that the charity reclaims, you must cancel your declaration.
3. If you pay tax at the higher rate you can claim further tax relief in your Self Assessment tax return.
4. Please notify the charity if you change your name or address.

## Standing Order Form

Complete clearly in BLOCK CAPITALS.

Full Name \_\_\_\_\_  
\_\_\_\_\_  
Bank/Building Society  
Name \_\_\_\_\_  
\_\_\_\_\_  
Bank/Building Society  
Address \_\_\_\_\_  
\_\_\_\_\_  
Account Number: \_\_\_\_\_  
Sort Code: \_\_\_\_\_  
Ref: CALM CHARNWOOD

Please pay to the Unity Trust Bank, Nine Brindleyplace, Birmingham, B1 2HB for the credit of Charnwood Citizens Advice Bureau (Account Number: 20220077 Sort Code: 60-83-01 ) the monthly sum of:  
 £ 5     £ 10     £ 15  
 £      other amount  
OR     £ 60 donation yearly

With the first payment being on the: \_\_\_\_day\_\_\_\_month 20\_\_ year until further notice.

Signature \_\_\_\_\_  
Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Return the completed Standing Order and Gift Aid forms to:  
Citizens Advice Charnwood, Woodgate Chambers, 70 Woodgate, Loughborough, LE11 2TZ  
- OR -**

**Set up a Standing Order with your bank directly. Please email us at [admin@charnwoodcab.co.uk](mailto:admin@charnwoodcab.co.uk) to let us know you have done this, and don't forget to return the Gift Aid form to us.**